#### **GUIDING UNIVERSITIES IN DEMONSTRATING EMPATHY**



GUIDE is an empathic communications training that empowers college faculty and staff to conduct effective student support conversations.



## FACULTY-FOCUSED

The content and pedagogy of GUIDE training was informed by higher ed faculty and staff, in collaboration with expert researchers and mental health professionals.

### PRACTICAL

GUIDE is delivered as one three-hour, skills-based training that engages faculty and staff in an iterative process of learning, testing, exploring and refining skills.

#### PROACTIVE

GUIDE complements programs focused on mental health crisis intervention — and is meant to prevent student challenges from becoming mental health crises.

# WHAT TO EXPECT

For college faculty and staff who want to support student wellbeing without sacrificing their own, GUIDE empowers educators to conduct effective student support conversations — and to identify and engage the appropriate college services when needed.

- Learn how to identify & contextualize student needs.
- Participate in an iterative, supportive feedback process designed to prepare you for your next student interaction.
- Test, explore, and refine empathic communication skills.
- Learn how to integrate GUIDE into your class and work with students.





